Care plan tier sheet

Turn your care plan prices into tiers a client can compare: what each tier includes, task credits, add-ons and who may buy them, backups and response times.

Copy, adapt and send. Replace anything in [brackets] with your own details.

Price each tier with the care plan calculator, then write a frequency, a number or a dash in each cell. Its Print tier comparison button makes a filled-in copy for the client. Put every promise in your maintenance agreement.

WHAT EACH TIER INCLUDES

Item	Tier 1	Tier 2	Tier 3
Tier name			
Price a month			
Hosting			
Updates: core, plugins, theme			
Checks after updates			
Backups: how often, kept for			
Restores included			
Uptime checks			
Security scans and hack cleanup			
Licenses included			
Analytics report			
Periodic site review			
Task credits a month			
Response: site down			
Response: normal request			

TERMS

Billed [monthly / yearly]. Minimum term: [ ]. Help by [email / ticket], [days, hours, time zone].

One task credit = [X] minutes of small changes. Bigger jobs are quoted first. Unused credits [expire / roll over].

Add-on: [name], billed [one-off / monthly / yearly / hourly], [price], tiers [ ], needs first [ ].